

# Recycling Community Equipment in Devon

## Introduction

Devon Community Equipment Service (CES) provides a service to deliver and collect equipment on loan across the county excluding Plymouth City and Torbay. The service is currently provided by Pluss who purchase the new equipment, but also recycle as much equipment as possible. This recycled equipment needs to be collected, cleaned, inspected, repaired with new parts, tested and then delivered to a new service user or satellite store. Some collected items are damaged and beyond economical repair so are scrapped.

## Collecting equipment

All equipment is collected and recycled wherever possible. Some low value equipment is provided by the service user redeeming a prescription at any of the 50+ accredited equipment retailers around Devon. The prescription equipment issued from the accredited retailers is new, low value and belongs to the service user so is not loaned. This equipment can be collected, cleaned, inspected and serviced and then reissued via the satellite stores mainly in hospitals to be reused.

There are four ways for this low value equipment to be collected and recycled.

1. Where individual requests for low value prescription equipment is to be collected along with complex loaned equipment.
2. Where Pluss have a van in the area and a service user or hospital has complex equipment to return and it is mutually convenient for the driver and service user to collect the low value prescription equipment. Pluss van drivers are flexible, but they can not seriously disrupt their busy schedule to collect individual low value prescription items if it is not convenient for them at that time.
3. Pluss will regularly collect low value prescription equipment from the 33 Satellite stores in Devon (which are mainly at the hospitals).
4. Service Users can return equipment to Pluss Community Equipment Service store at 9 – 11 Heron Units, Heron Road, Sowton Industrial Estate, Exeter EX2 7LL tel. 01392 678533.

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